

Community Engagement Director

The role will be to stimulate and organize resident involvement across a geographical area and will involve working to build strong relationships with local communities, neighbours, schools, community groups, youth groups and local businesses through face to face activities including organising, attending and running events, and developing educational activities. You will also have skills in community fundraising, membership recruitment, volunteer management and will be involved in economic development and tourism for the County. The candidate will develop alternative methods of engagement to reach a wider section of the community than traditional methods.

The successful candidate will have knowledge of a range of engagement and consultation approaches. This will include running meetings, coordinating events and activities, establishing ways of engaging people through multiple communication media including through the use of social media, and actively organising and supporting a volunteer team.

You will be required to work flexibly with changing and conflicting priorities, regular attendance at evening consultation meetings and on occasion weekend working. This role requires the development of ways to engage and consult with residents, community groups, business and regional stakeholders and organizations. The consultation and engagement process will incorporate best practices and reflect the Councils tenant and resident participation and community strategies

Core Responsibilities

The candidate will be responsible for creating, coordinating and delivering, effectively and efficiently a resident involvement strategy. To stimulate and assist in organise resident involvement across a geographical area, organising municipal resident events, provide support to the committees and resident associations to ensure effective involvement of ratepayers in all aspects of each organisations' activities.

Develop community development activities within our communities for projects which are identified and are responding to need. Representing resident involvement and community development across the organisation to ensure it embedded throughout the organisation. Fundraising for community development projects. Coordinating with neighboring FCSS offices to ensure delivery of services to ratepayers.

Essential Criteria

Experience in delivering effective resident involvement services to ratepayers which effect service improvement and business change and whose impact can be clearly assessed. Experience of managing programmes and projects. Excellent interpersonal (including written and oral) skills to support work with customers across a diverse range of circumstances. Have a clear understanding of resident involvement, and why we put residents at the heart of the service improvement. A proven record in fundraising and grant applications as well as a history in community engagement and involvement.