

**BIRCH HILLS COUNTY**

**POLICY NO. 34**

**RE: TESTING OF WATER METERS**

**POLICY:** From time to time customers on the metered water systems claim a discrepancy between what they believe is accurate water usage and what is the actual usage registered on the meter.

In the event that a customer requests that the water meter be tested for accuracy, the following procedures will be followed.

1. County staff will remove the meter in question and install a temporary meter.
2. The meter in question will be sent out for testing by a qualified company.
3. The customer requesting the testing shall pay upfront, for the removal, testing, handling and installation of the water meter.
4. If the flow test of the water meter indicates that metering was inaccurate to the detriment of the customer, the County shall reimburse the customer for the costs previously paid.

In the event the customer does not wish to pay the costs of testing, the usage registered on the meter will be deemed to be accurate and water consumption costs payable accordingly.

**POLICY ADOPTED: July 09, 2003**

**MOTION NO. 12-09(07-03)**

**POLICY REVISED:**

**MOTION NO.**

**POLICY RESCINDED:**

**MOTION NO.**